



SKI AND/OR SNOWBOARD INSTRUCTOR

White Pine Resort is looking for hardworking team players who enjoy the outdoors and are interested in the perks that working at a ski resort bring! Don't miss out on this fun opportunity! Apply today at [www.whitepineski.com/employment!](http://www.whitepineski.com/employment)

Reports To:

General Manager

General Purpose:

To work with guests to provide an exceptional learning experience.

Essential Functions:

- Teach and demonstrate skiing/boarding to guests in a safe environment using a variety of teaching techniques as well as skiing/boarding techniques.
- Be able to ski or snowboard, demonstrating maneuvers to students throughout the duration of a lesson for up to possibly 6 hours per day.
- Work with fellow employees and on own with group of students.
- Teach a variety of lessons, including clinics for beginner and basic instruction.
- Be able to organize classes and students according to individual student goals and abilities.
- Work in a safe manner for both the guest and themselves while providing an exemplary guest experience every time.
- Welcoming people at the meeting place, guiding the learning experience, highlighting the student successes throughout the lesson and inviting them back as the lesson is completing.
- Follow program and lesson content guidelines.
- Own the snow sports school's safety culture, meet or exceed the guest expectation and support ski school objectives.
- Essential focus on providing a friendly, fun, safe, caring and compassionate guest experience, time and time again.
- Effectively communicate with internal managers, colleagues and external guests, as appropriate. We are a people-intensive business with many variables.
- Identify guest interests using our terrain based and/or skill based levels, a conversational understanding of their background as well as their expectations for the lesson(s) they purchased.
- Work collaboratively with team mates and lead instructors to help form groups of similar interests and abilities.
- Encourage friends, family and others interested in snow sports to also become instructors.
- Help cover as many of the peak business demand days as possible (Christmas/New Year's Stretch).
- Support School sales by learning, understanding and being able to explain School products, reservation processes and other operational procedures to staff and guests to enhance the guest experience.
- Clearly communicate information required to support accurate ski school data collection and daily payroll.

- Make sure your personal information is accurate and up to date as required for maintaining accurate employee file details as well as receiving communications from the Snow Sports School.
- Follow company policies on the job and use employee benefits as they are meant to be used.

Core Responsibility for the Snow Sports School Instructor:

- Support Team Work – By working effectively with fellow staff and leaders, by engaging schedule commitments, being on time, being pro-active in helping during meeting place activity and being willing to support the program offerings to help the school meet demand on peak and off peak dates.
- Pursue Professional Development – Take advantage of in-house apprenticeship instructor training and association based training and credentials, whether it is with PSIA, AASI, USSA or USASA. Improve capability and commitment to enhance guest satisfaction and drive retention and loyalty is desired.
- Guest Experience - Provide all guests with a caring and inspirational guided snow sport experience.
- Safety – Adhere to, and adopt, our safety culture to achieve zero employee and guest incidents per season.

Qualifications:

- Must be able to lift up/push/pull up to 50 pounds.
- Good communication is essential and helps enhance the work place.
- Willingness to work with children and adults of various ages, experience, athletic abilities, emotional and social backgrounds, ethnicity, and desires as it relates to snow sports.
- Ability to work independently with minimum amount of supervision.
- While NOT mandatory, PSIA/AASI Youth Credentials and Certification favored.
- Effective verbal communication skills.
- Ability to Ski, Snowboard, and/or Nordic Ski with the ability and/or desire to develop one's proficiency as an instructor.
- Willingness and patience to work with beginners.

EDUCATION and/or EXPERIENCE: High School or GED certificate preferred; passion for the alpine winter environment, teaching and snow sports experience preferred

Note: This job description is not intended to be an exhaustive list of all duties, responsibilities, or qualifications associated with the job.

White Pine Resort is an Equal Opportunity Employer, Operating under USFS Special Use Permit in the Bridger-Teton National Forest. Work is usually Fridays thru Mondays from the start of ski season (sometime between late November and early December depending on the snow) to the end of March at White Pine Ski Resort, 10 miles from the town of Pinedale, Wyoming. Reliable winter transportation is required! A high level of responsibility and reliability are also required, and all employees of White Pine Resort must pass a pre-employment background check.

All candidates must fill out an [application](#) to be considered for employment. Completed applications, accompanied with a resume if desired, can be emailed directly to the General Manager of White Pine Resort at katie@whitepineski.com.